

supply. The TMOP option is your best value if the medication is one that you will be refilling on a routine basis. If a medication is not on the DoD's Uniform Formulary then the co-pay is \$22. Patients can check the DoD Uniform Formulary status of a medication when using Tricare at <http://www.tricare.osd.mil/pharmacy> and click on the Formulary Search Tool.

"Purple Pills"

Drug manufacturers are increasingly advertising their medications through the media channels. Purple pill, yellow pill, just tell your doctor the color of the pill and they probably know the T.V. advertisement you are talking about. Although, the drug manufacturers are spending huge dollars on these ads to get your attention, we do not routinely purchase the brand names of these medications. We purchase generic versions of these medications if they are available. Generic drug manufacturers are required by the FDA to meet the same manufacturing specifications on their medications as the original brand version. Purchasing generic medications save your tax dollars and enable the pharmacy to carry more medications on the formulary. So when you see the commercial for Prilosec "The purple pill", just remember although the Prilosec you get from our pharmacy is not purple it still works just as well as the "purple pill".

Pharmacy Hours of Operation

Monday - Friday	0730 - 1700
Saturday - Sunday	Closed
DONSA/	
Training Holidays	0730 - 1600
Closed on all Federal Holidays	

Pharmacy Phone Numbers

Outpatient Pharmacy 334-255-7178

Automated Phone-in Refill,
local 334-255-7671
or toll-free 1-877-520-1623

**Thank you for choosing the
Lyster Army Health Clinic
for your pharmaceutical
needs.**

LYSTER ARMY HEALTH CLINIC
DEPARTMENT OF PHARMACY
FORT RUCKER, AL 36362
OCTOBER 2006



Lyster Army Health Clinic Pharmacy Information



Tel: 334-255-7178

LAHC Pharmacy Info

Welcome to the Lyster Army Health Clinic Pharmacy. It is our goal to always provide excellent customer service. This information is provided to better serve our customers. We want your experience in our pharmacy to be the best that we can offer. If you have questions about this information, please contact the pharmacy at 334-255-7178. Thank You.

About Your Pharmacy

The Lyster Army Health Clinic Pharmacy is located within the clinic directly in front of the main clinic entrance. The pharmacy dispenses approximately 25,000 new and refill prescriptions each month. The average wait time in the pharmacy is routinely less than 30 minutes. The best time to come to the pharmacy is from 0730-0900. The best day to come to the pharmacy is Monday.

We have a 24-hour phone-in automated refill pharmacy service. The number to call to have your refills processed is 334-255-7671 or 1-877-520-1623. If you experience a problem when calling in refills, please select the phone option to speak with a staff member. It is a **mandatory** policy that all refills be called-in. In an effort to reduce the wait-time in the outpatient pharmacy, we do not process any refills in the outpatient pharmacy. It takes two duty days to process all refills, so please plan accordingly. Patients should call their refills in at least five to seven days prior to the medication running out. Below is a schedule of when your

refills will be ready for pickup based on the day and time of day you call-in for a refill.

Call-In Refill Pickup Schedule:

<u>Called-in</u> <u>BEFORE</u> 1400	<u>READY</u> after 1400
MONDAY	WEDNESDAY
TUESDAY	THURSDAY
WEDNESDAY	FRIDAY
THURSDAY	MONDAY
FRIDAY	TUESDAY
<u>Called-in</u> <u>AFTER</u> 1400	<u>READY</u> after 1400:
MONDAY	THURSDAY
TUESDAY	FRIDAY
WEDNESDAY	MONDAY
THURSDAY	TUESDAY
FRI, SAT OR SUN	WEDNESDAY

Prescription Dispensing Policy

We accept all valid prescriptions written by providers who are authorized to prescribe medications by federal and/or state licensing requirements. Patients 10 years-old and older must present a valid ID card to receive medications in the

pharmacy. Prescriptions can be filled for up to a 90-day supply on some medications with up to one year of refills. Controlled substances that are a Schedule III-V can be filled for a 30-day supply with up to 5 authorized refills. Controlled substances that are Scheduled II can be filled for a 30-day supply with no refills. Scheduled II controlled substances that are for attention deficit disorders (e.g. Concerta, etc.) and narcolepsy can be filled for up to a 90-day supply and no refills in accordance with DoD regulations. All prescriptions must contain the prescriber's original hand signature. We do not accept any prescriptions that contain an electronic stamp or signature per DoD regulation.

Tricare Pharmacy Options

If the Lyster pharmacy does not have a medication on its formulary, you can have your prescriptions filled at a local retail pharmacy or through the Tricare Mail Order Pharmacy (TMOP). To use either of these two options you must be enrolled in Tricare as a beneficiary either as Tricare Prime or Tricare for Life. There is a minimal co-payment associated with having your prescriptions filled at a retail (civilian) network or TMOP pharmacy. For retail pharmacies the co-pay is \$3 for generics and \$9 for brand name medications for a 30-day supply. The TMOP co-pay is \$3 for generics and \$9 for brand name medications for up to a 90-day